



TRAVEL INFORMATION SIGNORIA CHARME APARTMENT

Below you will find all the information you need for your stay at Signoria Charme Apartment.

Check-in

Because we are not a hotel, we do not have a 24 hour reception desk. That is why we ask you to let us know your approximate time of arrival beforehand. That way we will make sure our staff is available to check you in immediately.

Guests can check in between the hours of **3 p.m. and 7 p.m.** directly at the apartment in **Via Vacchereccia 7**, next to Piazza della Signoria.

If you arrive in Florence before check-in you may come to our reception at Novella House to leave your luggage until your accommodation is ready for entry. Our reception is very near both the train and bus stations.

Please note: we ask that payment be made at the time of check-in in euro. We do not accept credit cards.

Check-out

The apartment must be available for cleaning by **11 a.m. the day of departure**. In the event you wish to stay after check-out time, the following supplement will be charged:

- €50 if the apartment is left between 11 a.m. and 12 a.m.
- the cost of a night if you leave after 12 a.m.

However, this full payment of one night does not give client the right to stay the entire night.

You can **leave your luggage** in our storage room at Novella House until 7 p.m. the day of departure.

HOW TO REACH US

From the airport

To reach the apartment from the airport guests can take a taxi (roughly € 20 to € 25).

Otherwise there is a bus VolaBus that runs between the airport and SMN train station. The bus leaves the airport every 30 minutes. R/T tickets are € 10. One way tickets are € 6. From the train station follow the directions below.

From the station Santa Maria Novella

You can take a taxi for roughly € 15.

Or you can walk to the apartment Signoria Charme in about 15 minutes.

By car

Being that Signoria Charme Apartment is located in the ZTL (resident parking and driving area) of the center which is monitored by cameras, travellers arriving by car must go to one of the designated parking lots in the area.

These lots will communicate the license plate to authorities so that tickets will not be issued.

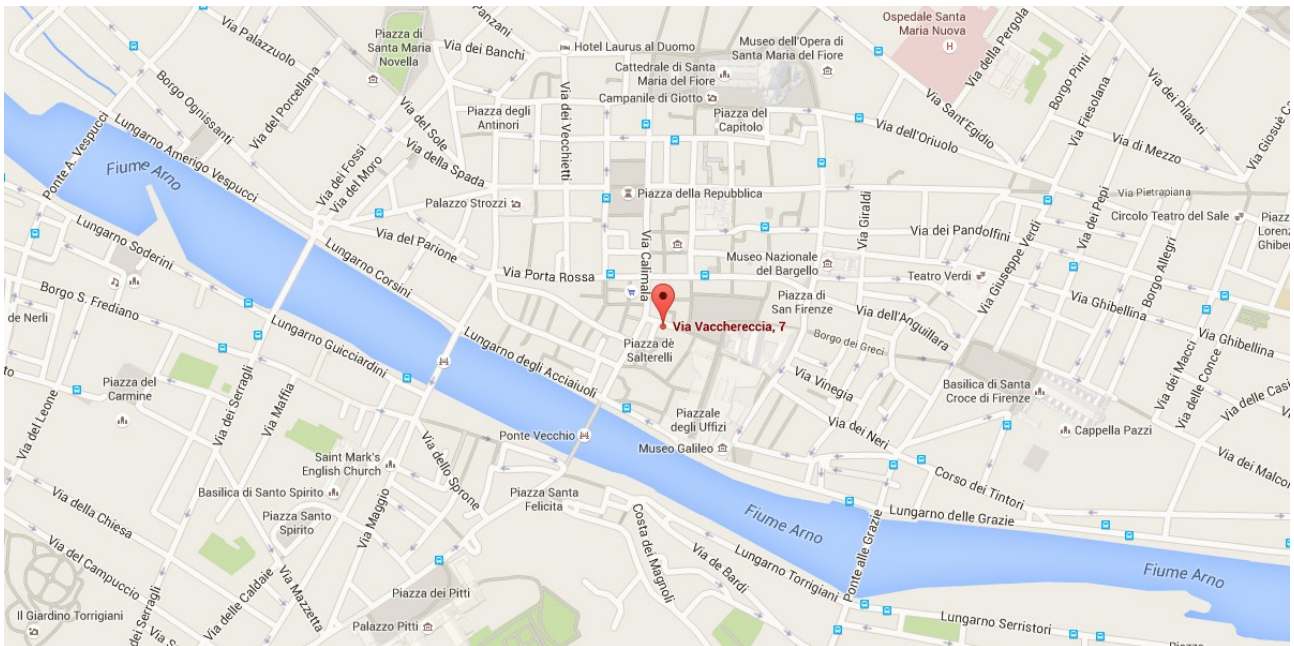
There are many private garages in the area.

Guests have 3 hours from driving under the cameras in the ZTL zone to reaching the garage.

Note: everytime guests enter the ZTL zone the garage will take the license plate number and communicate this number to the authorities so that a ticket will NOT be issued. Be sure to remind the attendant to take the number.

Map

Address: Via Vacchereccia, 7 – 50122 Florence



Garage details

Below are a few garages in the area:

Garage delle Terme Via delle Terme, 47, [+39 055 294169](tel:+39055294169)

Garage Lungarno Borgo S.Jacopo, 10, [+39 055 282542](tel:+39055282542)

The cost of parking in these garages range from € 25 to € 35 for a 24 hour stay based on the size of the automobile (ZTL tax € 1).

We suggest booking your garage space before arriving to assure the best rate.

OUR LOCATION INFORMATION

NOVELLA HOUSE

Via del Porcellana, 53 – Florence 50123

Cell: [+39 3333570411](tel:+393333570411)

Tel: [+39 055214785](tel:+39055214785) (hours 9 a.m. to 7 p.m.)

www.novellahouse.it

novellahouse@gmail.com

We are happy to help our guests book museum tickets and tours of the city. We are always happy to supply any information that might help in your vacation planning to our area. Do not hesitate to contact us with your requests.

Please remember to let us know beforehand, your approximate arrival time.